

Wai Nui Cancellation/Refund Policy

Wai Nui retains the right to cancel, change or postpone programs due to inclement weather, insufficient registration or emergency circumstances.

Wai Nui reserves the right to refuse admission or cancel registrations at its discretion.

Memberships (Includes Adult, Youth, SUP Only, Junior SUP, Kupuna) and Trial Program

With the exception of health/medical issues occurring and reported to Wai Nui prior to May 15, 2025*, Wai Nui membership fees are non-refundable and non-transferable.

Wai Nui memberships are only valid for the year in which registration payment is made.

*To request a refund, email wainui.registrar@gmail.com with the email address to be used to receive the e-transfer. A refund is subject to a \$25 administration fee.

Summer Camp

To request a refund prior to the start of your child's selected week of camp, email wainui.registrar@gmail.com with the email address to be used to receive the e-transfer. Refer to the table below for the amount of refund. Camper registration is non-transferable.

No refunds are issued if a child is asked to leave camp for behavioural reasons.

If a government health regulation cancels camp, you will receive a \$40 refund per cancelled camp day.

Cancellation Received	Refund
Up to 8 weeks before start of selected camp week	100% less \$25 admin. fee
4 – 8 weeks before start of selected camp week	50% **
Under 4 weeks before start of selected camp week	0% **

**If we are able to fill your child's spot before the start of your selected week of camp we will issue a full refund, less a \$50 administration fee.

Corporate Groups

A 25% non-refundable deposit is required at time of booking.